

COMMONWEALTH OF MASSACHUSETTS

CITY OF BOSTON COMMUNITY MEETING

Held on Tuesday, August 2, 2016

Bruce C. Bolling Building

School Committee Room

2300 Washington Street, Roxbury

JASCHA FRANKLIN HODGE, CHIEF INFORMATION OFFICER CITY OF  
BOSTON

PETER BOWMAN, VICE PRESIDENT FOR EXTERNAL AFFAIRS,  
VERIZON NEW ENGLAND

Panel members and members of the public

P R O C E E D I N G S

MR. HODGE: Welcome, everyone. Thank you very much for being here this evening. This meeting has been organized by the City of Boston to seek input from City residents on Verizon New England's application to obtain a license to offer cable TV service here in Boston.

I'm joined here by Tom Fitzpatrick from Davis Malm & D'Agostine. He is legal counsel for the City working on this license agreement. We are also joined by several folks from Verizon Cable.

This past April, Mayor Walsh announced a partnership with Verizon to bring new options for broadband internet and cable TV services to Boston residents and businesses.

Through a \$300 million investment over the next six years Verizon plans to replace its copper based infrastructure in Boston with the fiberoptic network platform. Verizon has proposed to use this system to offer broadband Internet, telephone and cable TV service to Boston residents.

Under state rules, a company that wishes to offer cable TV services here must obtain a license from the City of Boston. And to issue this license, the City

1 is following a process created by a state agency, the  
2 Massachusetts Department of Telecommunications and  
3 Cable.

4 In April, the City opened an application  
5 process for all companies interested in the cable TV  
6 license. Verizon was the only applicant. Once their  
7 application was received via the document known as Form  
8 100, the City issued another document known as the  
9 Issuing Authority Report.

10 This document outlined many of the City's  
11 goals for any cable license that we might issue. In  
12 response to the Issuing Authority Report, Verizon  
13 submitted a revised version of its Form 100 application  
14 and provided answers to the questions that the City  
15 asked in its Issuing Authority Report.

16 All the various reports and documents are  
17 available on the City's website at [boston.gov/verizon](http://boston.gov/verizon).  
18 At this point in the process, the City has begun  
19 negotiating what is known as a provisional license.

20 If and when this license is granted, Verizon  
21 would be allowed to begin the process of offering cable  
22 TV service in Boston. Community input is valuable and  
23 important. It will help the City to negotiate a cable  
24 license that meets our communities' needs while

1       fostering competition in the cable TV market.

2               This meeting is an opportunity to provide your  
3       input and perspective to us, the City of Boston, as we  
4       begin the negotiation of the provisional license and  
5       eventual final license.

6               This meeting is open to the public and  
7       residents are encouraged to share their comments. The  
8       meeting is also being broadcast live on Boston City TV,  
9       which is Comcast Channel .4 and RCN Channel 13.

10              A recording of this meeting as well as any  
11       written comments submitted to the City will be made  
12       available online also at [boston.gov/verizon](http://boston.gov/verizon). The live  
13       recorded versions of this meeting will be close  
14       captioned for the hard of hearing.

15              For those in the room, there are language  
16       translation services available. Please see a member of  
17       the staff if you would like translation assistance.

18              As we get ready to proceed, I want to invite  
19       anyone who is interested in commenting to please sign up  
20       at the entrance table. We will call on you one by one  
21       to come up to the podium and speak.

22              In the interest of time and consideration for  
23       all in attendance, we may ask you to limit your remarks  
24       to three minutes. We will welcome any additional

1 written testimony for the record. Written comments can  
2 be submitted online at [boston.gov/verizon](http://boston.gov/verizon). Or, if you  
3 would like to provide written comments to us in person  
4 or by mail, please see one of the City staff members  
5 here tonight and they can provide further information or  
6 accept any written comments that you have.

7 For those who are speaking, please address  
8 your comments to me as the moderator of this meeting.  
9 Our primary goal today is to hear your thoughts and  
10 opinions.

11 Although the City of Boston and Verizon will  
12 answer questions where possible, please understand that  
13 no details of the provisional license have been  
14 finalized and we may not be able to give specific  
15 answers to some questions.

16 This meeting is part of the process, it's not  
17 the end. A more formal public hearing will likely take  
18 place later this fall. Now I would like to invite  
19 representatives from Verizon to introduce themselves and  
20 to give some remarks.

21 MR. BOWMAN: Good evening, Jascha and Tom,  
22 as well as members of the Boston cable office and other  
23 representatives from the City of Boston that are here  
24 tonight. Thank you for inviting Verizon to be here this

1 evening.

2 My name is Peter Bowman, president of  
3 government affairs for Verizon here in New England. To  
4 my right I'm joined by my colleagues, Paul Trane and  
5 Brendon Pinkard from the firm of Kerbey, Harrington and  
6 Pinkard.

7 I'm also joined by some of my other  
8 colleagues, Monica Azare, Verizon vice president and  
9 deputy general counsel; Donna Cupelo, Verizon region  
10 president; Marie Lasota from our legal department at  
11 Verizon; and also Myles Calvey from IBEW 2222; as well  
12 as other of my colleagues that I work with on a daily  
13 basis.

14 As Jascha articulated, in April the City of  
15 Boston and Verizon announced a partnership in which  
16 Verizon will be investing \$300 million in this new  
17 infrastructure to build out a state-of-the-art fiber  
18 platform across the City.

19 The new network will offer enormous bandwidth  
20 and speeds. It will bring increased competition and  
21 choice for broadband and TV services and spur innovation  
22 and economic opportunity in neighborhoods across the  
23 City.

24 This fiberoptic network will power many

1 Verizon services, including FiOS, wireless technology  
2 and enhanced Ethernet solutions and Smart Community  
3 applications.

4 Tonight specifically we are here to discuss  
5 Verizon videotape franchise application for the first  
6 service area. If the license is granted for FiOS TV, in  
7 addition to data and voice, will be among some of the  
8 earlier services we will be able to offer on this fiber  
9 network platform.

10 The first service area, which is comprised of  
11 eight fiber zones in what we call Group A includes the  
12 neighborhoods of Dorchester, the Dudley Square  
13 Innovation District, Roslindale and West Roxbury.

14 We anticipate rolling out services in this  
15 area soon after we are able to obtain the cable license  
16 as Jascha outlined. I would like to take this  
17 opportunity to share some information on Verizon's  
18 qualifications to offer consumers another choice for  
19 video services.

20 Verizon is one of the leading providers of  
21 broadband and entertainment services. Verizon offers  
22 the largest all-fiber network for consumers and small  
23 businesses with more than 5.8 million FiOS data  
24 customers today and over 7.5 million video customers.

1           In 2015, Verizon invested more than \$17  
2 billion in wireless, wireline and enterprise  
3 infrastructure. We employ a highly-trained workforce of  
4 more than 137,000 employees. We have a long history of  
5 providing quality wireline and wireless service to  
6 consumers.

7           Verizon is financially sound and has invested  
8 hundreds of millions of dollars into supporting its FiOS  
9 business to guaranty its success. Our advanced  
10 fiberoptic network which offers video, data and voice  
11 connections directly to the customer premise is the most  
12 sophisticated in the nation.

13           The fiber-based network is built, supported  
14 and installed locally with highly trained union  
15 technicians. It's monitored 24/7 for reliability and  
16 quality, providing us the ability to trouble shoot  
17 issues long before they even affect the customer.

18           We have service representatives located here  
19 in our Lowell, Massachusetts, call center which would be  
20 taking orders for FiOS service. Service-related issues  
21 will be cared for by employees in the FiOS Solutions  
22 Center located in Providence, Rhode Island.

23           Verizon has a long-standing philanthropic  
24 partner in Boston whose primary focus is on STEM



1 education programs that benefit the Boston public school  
2 students and helps prepare them for college and careers.  
3 Over the last five years, Verizon has contributed over  
4 3.4 million to non-profits across the City.

5 I assure you if the videotape franchise is  
6 granted, Verizon will provide an outstanding alternative  
7 to video services to residents in Boston, just as we  
8 have already done for the past 11 years in 113  
9 Massachusetts communities.

10 We are excited about this investment and  
11 potential for fiber to premises network because it is  
12 the most advanced infrastructure in the nation today.

13 Our FiOS service is the most awarded service  
14 in the industry rated highest in consumer satisfaction  
15 in the East Region by J.D. Power and No. 1 in Internet  
16 speeds for ten years running by PC Magazine.

17 FiOS TV will provide the consumer with more  
18 programing options, better quality service, more  
19 flexible plans and competitive pricing.

20 Again, I commend your desire to provide video  
21 choice to residents. Your quick action on the licensing  
22 process will ensure the Boston residents will benefit  
23 from competitive pricing and enhanced product offerings  
24 from a company with a track record like Verizon.

1           On behalf of Verizon, I want to stress our  
2           appreciation for all of your time and effort in this  
3           licensing process and thank the City officials and  
4           Verizon representatives who will be working diligently  
5           to develop a strong, fair agreement to benefit the  
6           consumers, the community and City and Verizon.

7           I would like to now ask counsel from Kerbey  
8           Harrington and Pinkard, Paul Trane and Brendon Pinkard,  
9           to make a few comments. And once they have completed  
10          their remarks, Mr. Chairman, we will turn it back to you  
11          to proceed with the hearing.

12           MR. TRANE: My name is Paul Trane. I'm  
13          from the Boston based law firm of Kerbey Harrington.  
14          And joining me is Attorney Brendon Pinkard, a partner at  
15          our firm.

16           Brendon and I have had the pleasure of  
17          representing Verizon in these types of hearings for well  
18          over a decade, and we've helped bring cable competition  
19          to some of the nation's largest cities, Philadelphia,  
20          Washington, D.C., among others. And I must say as a  
21          resident of Boston it's nice to be here in Boston doing  
22          the same thing.

23           To the extent that the City is going to use  
24          some or all of its records to determine Verizon's

1       qualification, I would just ask that the Form 400  
2       submission, the amended form, the IR response and  
3       Verizon's most recent annual report be submitted as part  
4       of the record.

5               I would also like to reserve Verizon written  
6       testimony if required. And with that, we understand the  
7       purpose of this hearing is to ascertain public comments,  
8       and we will step aside to answer any questions that come  
9       up.

10              MR. HODGE: Thank you, gentlemen. With  
11       that, we will start by calling some names of folks who  
12       signed up. For anyone that just joined, if you would  
13       like to speak, please sign up at the desk in the back  
14       and we will call on you.

15              I'm going to call two names at a time just to  
16       have someone on deck. The first two are people Adam  
17       Aliberte and Glenn Williams.

18              (All names are spelled phonetically.)

19              MR. ALIBERTE: My name is Adam Aliberte.  
20       I'm a resident of Boston. I live at 1 Mobile Street in  
21       West Roxbury. I've been an employee for Verizon for 16  
22       years. Ten of those years I've lived in Boston.

23              I'm here tonight, much like Mr. Bowman said,  
24       excited about the opportunity to bring this service into

1 greater Boston and to Boston communities. I think it's  
2 a wonderful opportunity for Bostonians and Verizon  
3 employees. I would like Mayor Walsh to make a quick and  
4 expedient approval for the Verizon video franchise.  
5 Thank you.

6 MR. HODGE: Glenn Williams and Ted Lewis  
7 next.

8 MR. WILLIAMS: Good evening. Thank you  
9 for this forum and this opportunity to share what's  
10 going on in our City. My name is Glenn Williams. I'm  
11 the arts director at Sacred Heart School in Roslindale  
12 and also a community board member at WGBH.

13 In November I will be celebrating 19 years of  
14 producing a show on Boston Neighborhood Network called  
15 It's All About Arts.

16 One of the things that our program at BNN does  
17 is it provides for the citizens of Boston an incredible  
18 opportunity to be exposed to the different forms of art  
19 that's available in New England and different things  
20 that are happening around even the east coast.

21 We have guests coming from all over the place.  
22 We had the great Judy Barrow on our program to talk  
23 about some of the things she is going to be doing and  
24 also our late, great friend Tom Mennino was also a

1 frequent guest on our show.

2 The other thing that BNN does, and I'm hoping  
3 that this is going to be something that's going to  
4 continue, it supplies what cable access has promised and  
5 provided for the citizens of Boston, a voice.

6 It's a place where people can come and over  
7 the airways talk about their non-profit issues, bring  
8 guests in to talk about what is their mission statement.  
9 It's a venue where the citizens of the City can come and  
10 learn how to do television production.

11 Because of my affiliation with BNN, the school  
12 that I teach at has its own television station. It's  
13 the only elementary school around that has one. And if  
14 you can imagine, fourth and fifth graders announcing to  
15 the rest of the school over the Smart Boards in the  
16 morning, you can see the benefit that that has to these  
17 kids.

18 But the main thing I want to stress is that  
19 bringing this into the City is a fear that it's going to  
20 diminish that access that the people have. And it is  
21 vital that people have an opportunity to turn on Channel  
22 9 or turn on Channel 3 and find out what's happening  
23 directly in their community, something that's happening  
24 to them next door, and also be afforded the opportunity

1 to go and produce that kind of programing themselves.

2 I know that I've only got three minutes, but I  
3 want to thank you for the forum. It's All About Arts  
4 Monday night at 6 o'clock.

5 MR. HODGE: Thank you, Mr. Williams, both  
6 for the comments and for the dedication to supporting  
7 the arts and public participation in broadcasting here  
8 in Boston.

9 Hopefully others will take the plug. I would  
10 like to invite next Ted Lewis. Oh. Next up will be  
11 Teresa Canavan. After that will be Jeff Coaston.

12 MS. CANAVAN: Hi, good evening. My name  
13 is Teresa Canavan. I've been a lifelong resident of  
14 West Roxbury. I currently live at 86 Parkland Road.  
15 I'm also a manager for Verizon in the engineering  
16 organization.

17 I work on methods and procedures, process  
18 improvement, system enhancement and engineering  
19 guidelines. I'm here tonight because I want to take  
20 advantage of this opportunity to share my thoughts and  
21 comments on the video franchise in addition to my  
22 family, friends and neighbors.

23 As a citizen of this City, we have waited an  
24 awful long time for FiOS to come to Boston. We are

1       eager to have it. As world class sports athletes, it's  
2       really not complete unless residents have the video  
3       piece of that TV franchise.

4               So as Verizon comes in and builds this world  
5       class fiber infrastructure with the broadband and as we  
6       talked about Ethernet services, it's really important  
7       from a residential standpoint we have a complete package  
8       with the TV and video franchise.

9               In closing, I would ask that you try to make  
10      this process as quick as you can for the residents of  
11      the City to have a complete FiOS package. Thank you.

12              MR. HODGE: Thank you for your comments.  
13      Jeff Coastein and after that Mike Kincade.

14              MR. COASTEIN: Good evening. My name is  
15      Jeff Coastein. I've been a resident of Boston for over  
16      40 years and I am presently employed at Verizon. This  
17      is an exiting time to work for Verizon in Boston.

18              As I say, we are proud that Verizon is  
19      offering to come in here and invest \$300 in a fiber  
20      network. I can't wait to take advantage of this. It's  
21      been a long time waiting.

22              And as you know, there is really no  
23      competition in cable franchising in the City of Boston.  
24      At this point in time, as always Verizon comes out when

1       they can't do any type of development when it comes into  
2       neighborhoods.

3               As others said earlier, I can't wait to make  
4       sure Verizon gets approved and hope with your assistance  
5       it does happen. Thank you.

6               MR. HODGE: Thank you very much for your  
7       comments. Next up is Mike Kincade and then Ben Stuart.

8               MR. KINCADE: My name is Mike Kincade. My  
9       address is 75 Braden Street in Boston, Massachusetts. I  
10      am the host and producer of a BNN show called Age Wise  
11      Boston. We have just celebrated our tenth year  
12      anniversary.

13              I want to share two things with you. Just  
14      recently I had the opportunity, I was sitting in a  
15      lobby, lounge, watching television, cable television,  
16      what I thought was cable television. And it was  
17      actually satellite television.

18              And I found that out because I went to watch a  
19      particular show that I generally watch around 1 o'clock  
20      in the afternoon if I'm free eating my lunch. And it  
21      wasn't on that station because it wasn't carried by that  
22      satellite network.

23              And first I didn't understand. This is a  
24      basic show that I thought was everywhere. But on that



1 particular satellite network, because of whatever  
2 reason, they weren't showing it. I share that with you  
3 because my concern, and I'm going to piggyback on what  
4 Glenn said, one of the things -- my audience is  
5 predominately seniors.

6 It's a show that's geared toward the family  
7 with emphasis on the senior population. We know that  
8 with seniors, I'm almost one, change is difficult. They  
9 are comfortable. They go with what they know. They are  
10 comfortable with that they know.

11 And our concern is this. If this happens,  
12 they may leave Comcast and we will lose them as our  
13 viewers. And one of the other things that I want to  
14 share with you, the coolest thing about having a TV show  
15 is when we run into folks that watch our show, they tell  
16 us about our show.

17 With me, one of the things I always ask is,  
18 "What would you like to see?" And they tell me the  
19 things they like about the show, they talk about BNN  
20 broadcasting. It's that we show the City as it is.  
21 Good, bad, and ugly, but we show it as it is.

22 If you've ever tuned into any of the BNN  
23 shows, a lot of time you will see a montage of the City.  
24 And they like the fact that we highlight our City.

1           So I guess what I would ask of you guys is to  
2           figure out a way if possible so that one of my viewers  
3           doesn't go turn on Age Wise Boston on Tuesdays at 2:30  
4           on Channel 9 and get a message saying it's not being  
5           broadcast on the network.

6           MR. HODGE: Thank you very much for your  
7           comments and contributions to community programing. I  
8           think it's a good time to just state that the City is  
9           incredibly supportive of community television and  
10          community television programing.

11          We know that this gives not only a window for  
12          City residents to not only learn about what's happening  
13          in their communities but also a voice that you would not  
14          otherwise have a chance to create content.

15          And certainly as we have with other cable  
16          television licenses, as we go into this negotiation, it  
17          will be critically important for us to make sure that we  
18          are protecting that asset and the benefits that it  
19          brings to the City of Boston and the opportunity that it  
20          creates for the gentlemen who have spoken today and some  
21          of the other people in the community to have a voice.  
22          We hear you loud and clear. Thank you very much.

23          Next up I would like to invite Ben Stuart  
24          followed by Eleni Vidalis.

1                   MR. STUART: My name is Ben Stuart. I  
2 live at 238 Parker Hill Ave. in Mission Hill. In my job  
3 at the Boston Municipal Research Bureau, I attend a lot  
4 of public hearings and I think access to a variety of  
5 cable providers has been an issue that we've heard a lot  
6 about, whether it's about providing internet to  
7 low-income residents, a lack of services provided or  
8 even something like satellite dishes proliferating in  
9 certain neighborhoods of the City. It's something that  
10 the City has been trying to combat for awhile.

11                   I think Verizon's commitment to spend \$300  
12 million over the next six years provides a potential  
13 solution to this. I think it's important to keep in  
14 mind that Internet and cable is not simply something for  
15 entertainment, it's something that large and small  
16 businesses in Boston depend on heavily to get business  
17 done.

18                   There's a large student population in Boston  
19 that depends on it for research and what many people  
20 depend on for their daily news. Currently you hear a  
21 lot of complaints in certain neighborhoods about one  
22 provider being the only option and the potential for  
23 increased costs resulting in having two choices of  
24 service or a higher bill that you're forced to pay.

1           And this is just one potential solution. I  
2           think that approving the Verizon FiOS TV video franchise  
3           in an expedient manner is the next logical step for  
4           Verizon to continue with its City's infrastructure and  
5           shown through this \$300 million contract.

6           MR. HODGE: Thank you for your comments.  
7           Next up Eleni Vidalis and after that Myles Calvey.

8           MS. VIDALES. Good evening, ladies and  
9           gentlemen. Thank you for this opportunity. My name is  
10          Eleni Vidales. I'm a lifelong resident of the City of  
11          Boston. I'm not going to tell you how many years that  
12          is. Take my word for it.

13          I am a resident of Hyde Park, Massachusetts.  
14          I've been a BNN host and producer for 21 years. In June  
15          it was my 21st anniversary on BNN. I'm proud to say  
16          that I'm the longest running live television program  
17          here in Boston and I believe throughout the country.

18          The Greek program started as a half hour show  
19          and is now watched around the world due to the  
20          streaming. We are watched in Greece and Cypress and  
21          throughout the United States. We have had countless  
22          guests, political leaders here from the City, from the  
23          state and throughout Greece and the United States.

24          We don't just focus on Greek issues, we focus

1       on all issues. The importance of community media is the  
2       proximity that it brings of the issues to the people  
3       that perhaps would not have ordinarily bumped into each  
4       other, the issue and the people.

5               It is the only mass communication that provides  
6       the opportunity for someone to see and learn something  
7       unique, even more unique than the Inside Edition.  
8       Whether it's local government meetings, school board  
9       sessions, religious or political organizations, youth  
10      programs, music or entertainment, these local programs  
11      are a powerful voice of democracy.

12             In the time of media consolidation, failing  
13      newspapers, public access TV has taken on a greater role  
14      of importance for, about and by the community. Many  
15      public access stations are transforming. And in our  
16      case here in Boston we already have inter-media and  
17      technology centers teaching media literacy, computer  
18      skills.

19             These are some of the valuable contributions  
20      that are provided through community access. Also  
21      something that is extremely vital to our community, to  
22      each organization, and to Boston residents as a whole is  
23      that community coverage of events.

24             Mr. Bowman, Verizon's contribution to the

1 Boston public school system, as a parent of three Boston  
2 public school students, don't go without recognition.  
3 And I would like to believe that with such presence that  
4 you would strengthen your community involvement by  
5 ensuring the continuous funding and access of Boston  
6 public access television. Thank you.

7 And thank you for making the statement about  
8 the City support of continuing Boston public access.

9 MR. HODGE: Thank you for your comments  
10 and contribution to the City. Next up Myles Calvey and  
11 then Yvonne Powell.

12 MR. CALVEY: Thank you. My name is Myles  
13 Calvey. I'm the business manager of Local 2222 of the  
14 IBEW. Our office is located at 1137 Washington Street  
15 in the Lower Mills of Dorchester, and I personally live  
16 at 7 Wood Road in Belmont.

17 I mention Belmont only because I actually  
18 appeared at a public hearing like this for the town of  
19 Belmont when Verizon again asked for an application for  
20 license.

21 And I did it, quite frankly, with no regrets  
22 and to this day my neighbors still like me because  
23 everything that Verizon said they would do they did. I  
24 want to put on the record that.

1           I also want to put on the record to thank the  
2           mayor. We had a hearing like this that went the other  
3           way back in October where Verizon didn't have an  
4           interest in doing it. And through the mayor's  
5           persistence, he convinced Verizon, which is not  
6           altogether easy sometimes.

7           And I really want to thank Verizon, especially  
8           Mr. McGavin, who I had a conversation about just this  
9           \$300 million investment. This is not you go out in the  
10          backyard and put a shovel in the ground and get it.  
11          This is a lot of money.

12          And, quite frankly, they can do it anywhere  
13          but they chose here because they believe us. To me this  
14          is opportunity. I'm a union leader. This is jobs.  
15          This, quite frankly, is going to have a minimum of 300  
16          to 400 jobs in the City of Boston.

17          The second thing is quality. No one who takes  
18          FiOS ever gripes about it ng an inferior product. When  
19          they go against any other provider, it's always Verizon  
20          FiOS on top.

21          The third thing is opportunities. I sat and  
22          bargained with the company, and I had mayors in  
23          different cities and towns come and meet with Verizon to  
24          try to implore them.

1           I had the mayor of Syracuse come in and pretty  
2 much begging to get FiOS into their area. That's the  
3 importance of this. And that's why it's so important  
4 that the residents of Boston understand how great this  
5 is going to be.

6           The opportunities going forward of removing  
7 the old, antiquated copper system and moving forward to  
8 pretty much doing anything now across a pair of, quite  
9 frankly, light is amazing.

10           I've been in this company 48 years and I go  
11 back, we had celebrations like this in touch tone  
12 service. This is where we've been. It's amazing that  
13 we are now on the brink of really something that's going  
14 to well go into the next 50, 60 years.

15           I implore the group to just move quickly on  
16 this. It's a great opportunity and we want to make it  
17 happen. Thank you.

18           MR. HODGE: Thank you very much. Next I  
19 would like to invite Yvonne Powell and Theji Jayaratne.

20           MS. POWELL: Thank you. My name is Yvonne  
21 Powell. I live at 185 Thornton Street in Roxbury. I  
22 come before you to make two statements.

23           One has to do with BNN and the other that has  
24 to do with the Verizon product called the Internet. For



1 the past four years, it has been a real joy for me and  
2 many of my friends who are part of Seniors on the Move  
3 of the Roxbury YMCA to be involved in producing in all  
4 of its forms, not just as hosts, but as camera people,  
5 directors, as technical people, a show that we call  
6 Seniors on the Move.

7 It's an opportunity for us to be involved in  
8 producing shows that interest us as seniors. So my  
9 first point has to do with I hope and I look forward to  
10 Verizon being as supportive of BNN as Comcast has.

11 Without that forum, many of the people in  
12 Roxbury would not have an opportunity on a daily basis  
13 to see people who look like us, to hear about issues  
14 that concern us. That's been invaluable to us, and I  
15 look forward to Verizon continuing to support that with  
16 BNN.

17 And then my second point is very personal.  
18 And that is it's a joy for me and for my 94-year-old  
19 mother and I to in fact connect to the Internet. It's a  
20 pleasure. Except when it doesn't work.

21 We had the real pleasure three years ago now  
22 to build a new home, a new retirement home for us in  
23 Roxbury. But in those three years, I have had Verizon  
24 to our home twice to in fact address the fact that we

1       have had trouble with the Internet.

2               In fact, I should have called today and  
3       yesterday and the day before because it has been  
4       intermittent. I urge you to make certain that the  
5       quality of any new product that's brought into Boston  
6       measures up to the quality and standard that we would  
7       expect of any product.

8               I look forward to your continued support of  
9       BNN and I really do look forward to your improvement in  
10      your Internet product. Thank you.

11              MR. HODGE: Thank you very much.

12              MR. BOWMAN: I would ask one of my  
13      colleagues to please follow up and make sure we get your  
14      home number and look at your service to try to correct  
15      any problems that you're having.

16              I do assure you that the fiber network that we  
17      are planning on employing here in the City is 100  
18      percent reliable. It's the latest infrastructure, as  
19      Myles Calvey just articulated.

20              It's just a tremendous product. I apologize  
21      for any problems you've had. We'll make sure we look  
22      into it.

23              MR. HODGE: Next up is Curtis Henderson  
24      (sic).

1 MS. COYNE: Thank you for the opportunity  
2 to speak tonight. My name is Patricia Coyne. I'm a  
3 resident of Boston, and I currently reside at 139  
4 Keystone Street in West Roxbury. I'm also a Verizon  
5 employee for the last 29 years.

6 I am here tonight to show my support for  
7 Verizon's application to offer FiOS TV. I feel Boston  
8 residents need a real choice for entertainment services  
9 and Verizon's entry to the market will benefit residents  
10 living in our community.

11 Once FiOS TV is available in Boston, residents  
12 will have access to more channels, a diverse programming  
13 lineup and more competitive pricing than we see today.

14 I appreciate your leadership in bringing  
15 Verizon to Boston and urge you to advance the process to  
16 award Verizon a video license as soon as possible.

17 MR. HODGE: Thank you for your comments.

18 MR. HENDERSON: Good evening. My name is  
19 Curtis Henderson. I'm general manager of Boston  
20 Neighborhood Network, BNN, the City of Boston's  
21 non-profit, charitable tax exempt public access  
22 production and training center.

23 I'm here tonight to testify on behalf of BNN  
24 at this important community meeting. First I would like

1 to thank the City of Boston, the Department of  
2 Innovation and Technology and Verizon for this  
3 opportunity to introduce ourselves. We look forward to  
4 working with you to serve the people and organizations  
5 of Boston.

6 BNN wishes to emphasize the benefits to the  
7 general public and to the City of Boston from continuing  
8 strong licensing support for Public Education and  
9 Municipal access and BNN.

10 In Boston, we are fortunate to have BNN which  
11 has provided community access to the cable channels for  
12 thousands of Bostonians over the past 33 years.

13 Continued and level funding support is  
14 warranted based on BNN's extraordinary accomplishments  
15 and strong track record in the provision of important  
16 training, production and media access services.

17 BNN produces quality and informative local  
18 programing about City of Boston public affairs,  
19 community and public events. Some examples include  
20 Boston Neighborhood Network News in collaboration with  
21 Boston University.

22 BNN produces BNN news five nights a week  
23 providing in-depth interviews and on location coverage  
24 of issues and happenings of vital importance to all of

1 Boston's communities.

2 Five years, ago Comcast hired BNN to produce  
3 all of its local origination programing, including Extra  
4 Help, a homework help call-in program for Boston  
5 students, and Around Town, a magazine format program  
6 which provides free coverage of local community events  
7 for non-profits and community groups.

8 BNN live programing and staff and interns  
9 enable dozens of non-profits and public agencies to  
10 produce programs on a wide spectrum of issues.

11 Programs are live and interactive enabling  
12 viewers to dialogue directly with public servants and  
13 community leaders. BNN also collaborates with the City  
14 of Boston to produce Game of the Week, schools sports  
15 programing for the City, as well as other community  
16 events, neighborhood parades and political forums.

17 BNN provides production resources for Boston  
18 residents to produce their own programing providing a  
19 broad range, Boston specific programing for our viewers  
20 on our channels and live streamed on our website.

21 Last year, our members produced 52 new  
22 programs each week in 12 different languages using the  
23 community TV studio, digital field production equipment,  
24 the BNN Timothy Smith Network Media Lab and the mobile

1 production truck.

2 BNN is proud of the many accomplishments and  
3 innovative initiatives which are too many for review in  
4 this verbal testimony. It's BNN's view that a City with  
5 a rich history of voices raise to create democracy and a  
6 long history of leadership in community media and access  
7 should continue its leadership in the provision of  
8 community media.

9 Without the support of the City of Boston  
10 cable licenses, we would not have been able to serve so  
11 many Boston residents over these many years. This  
12 support should continue on a level funded basis to  
13 ensure a level playing field is maintained going  
14 forward.

15 We are grateful to Mayor Martin Walsh, the  
16 Licensing Issuing Authority and the Department of  
17 Innovation and Technology for their public collaboration  
18 and that we continue to meet important communications,  
19 technology and civic needs of the City and the general  
20 public.

21 MR. HODGE: Thank you very much for both  
22 your comments and your leadership at BNN. I and many of  
23 my colleagues have had the pleasure of working with you  
24 over the years and we appreciate all you do for Boston.

1           On deck is Ezekial Milfort. If anybody has  
2           joined us since we started and you would like to make  
3           comments, please make sure you sign up at the desk in  
4           the back.

5           MR. JAYARATNE: Thanks for the opportunity  
6           to speak. My name is Theji Jayaratne. I'm an  
7           international student who recently graduated from  
8           Northeastern University as an electrical engineer.

9           Last year, I don't know if you guys know, but  
10          Northeastern has an internship program of six months on  
11          and six months of school. I got to intern at BNN. And  
12          as a foreigner, they accepted me with open arms and I  
13          had a lot of hands-on experience. Great people.

14          And it kind of motivated me to apply to film  
15          school at USC. I got in. The opportunities you get at  
16          BNN are amazing. And I think the hands-on experience in  
17          studio can't be compared to anyone else. They let you  
18          hold the cameras, they let you do everything.

19          The experience at BNN is priceless, and I hope  
20          there will be continued support. Thank you.

21          MR. HODGE: Thank you very much for your  
22          comments. On deck is Katrina Conrad and up next is  
23          Ezekial Milfort.

24          MR. MILFORT: Good evening. My name is

1 Ezekial Milfort, and I am a production assistant at BNN.  
2 I'm glad to be here because I want to speak for the  
3 youth at BNN. Many of the programs that are at BNN are  
4 specifically tailored toward students.

5 Being here to express how that helps me and  
6 other people my age is a great. Most certainly BNN has  
7 the ability to teach you how to operate the studio,  
8 which a lot of people don't have the opportunity at all.  
9 And we are giving them this experience, something that  
10 they never had before.

11 Just last week, I myself was teaching kids how  
12 to use cameras and operate in a live studio. It was  
13 really cool. And I think as Verizon comes into the City  
14 of Boston, BNN will most certainly be able to reach out  
15 to more people through Verizon.

16 I think that's a fantastic resource to have  
17 for all of us at BNN. I'm very glad that you guys are  
18 here and letting the community speak on it. Thank you.

19 MR. HODGE: Thank you very much. Next up  
20 is Katrina Conrad followed by Theodora Hanna.

21 MS. CONRAD: Good evening. Katrina Conrad  
22 with Madison Park Development Corporation. We are a  
23 developer and owner of residential and commercial  
24 property in and around Boston, but more importantly here



1 in the Dudley Square area.

2 With the multiple interruption of service in  
3 both residential and business service over the last two  
4 months just in Roxbury alone by our present carrier, we  
5 ask Verizon to move forward with the expansion of  
6 services in the immediate area.

7 Please note we are currently in the midst of  
8 several renovation projects just two blocks over and  
9 will be expecting to work with DPU to conduct street and  
10 sidewalk repairs by the spring of 2007.

11 We think it's an opportune time for Verizon to  
12 expedite the installation of a fiberoptic network in the  
13 area upon being granted the provisional license. Thank  
14 you.

15 MR. HODGE: Thank you very much.

16 MR. BOWMAN: We are excited. This is  
17 right near the Innovation Center and it's is one of our  
18 initial build out areas. We are excited about the  
19 opportunity. I'll ask one of my colleague to follow up  
20 with you just to understand where your properties are.

21 MR. HODGE: On deck is Tony Brewer.

22 MS. HANNA: Thank you for the opportunity  
23 to interview to this very important conversation. I'm  
24 Theodora Hanna from (not recorded), a non-profit

1 tackling digital divide by providing free Internet  
2 skills training, discounted computers and help signing  
3 up for low-cost Internet access. We do this because the  
4 Internet isn't a luxury anymore. It's a necessity and  
5 human right. I'm sure I don't need to tell any of you  
6 that.

7 I have three questions tonight, specifically  
8 about Verizon's plan to help make the Internet  
9 accessible to Boston's low income and underserved  
10 residents. To the extent these can't be answered  
11 tonight, I ask that they be taken into consideration.

12 My first question is what will the  
13 high-quality discounted options be for folks who can't  
14 afford the standard product? No. 2, is Verizon going to  
15 participate in the lifeline program?

16 And No. 3, is Verizon open to working with  
17 non-profits like ours that provide the necessary skills  
18 and hardware to use the Internet in order to make your  
19 tremendous investment in the infrastructure even more  
20 powerful? Thank you.

21 MR. HODGE: Thank you very much. I also  
22 want to say thank you for the tremendous work that  
23 Technology Goes Home does in Boston. I've had the  
24 chance to see first hand the impact of the programs that

1       you do have on families and people in the City and  
2       recognizing this is probably the single most powerful  
3       program in the City for bridging the gaps that  
4       unfortunately still exist when it comes to connectivity  
5       and technology skills.

6               I really appreciate the work you do and  
7       certainly we will take the issues that you identified to  
8       heart as we approach this licensing process. Is there  
9       anyone from Verizon.

10              MR. BOWMAN: I would just say that Verizon  
11       is committed to digital equity and that's reflected in  
12       the recent \$100,000 donation made to the City to ensure  
13       digital equity and opportunity to use. I'm sure the  
14       office will make good use of it.

15              MR. HODGE: Next up is Tony Brewer  
16       followed by Kevin Wiant.

17              MR. BREWER: Good evening, gentlemen. My  
18       name is Tony Brewer. I'm a resident of Roxbury, born in  
19       Boston City Hospital when it was City Hospital, now  
20       Boston Medical.

21              The situation I have is there's going to be a  
22       lot of wires running through people's yards and homes in  
23       the City. Before I go there, there's also supposed to  
24       be a community liaison for Verizon. Am I correct?

1 MR. BOWMAN: Yes.

2 MR. BREWER: Never met him. I go to a lot  
3 of community meetings. I'm a ward committee member for  
4 this district, and it would have been nice to have  
5 gotten a heads-up with the exception of not seeing it  
6 right away.

7 I don't work with the BNN. I know some of the  
8 people that are there because I watch the programs  
9 periodically. And I think they are doing a tremendous  
10 job with the City, and I hope you guys can work with  
11 them.

12 But my concern is the wires and everything  
13 that's going to be buried. We already have a lot of  
14 construction going on as it is. How are we going to  
15 work with the residents that live in these houses that  
16 have Verizon people trampling through their backyards  
17 and running wires and everything like that? Do we have  
18 anything in place for that?

19 MR. BOWMAN: We've been working closely  
20 with the neighborhood services and we want to make sure  
21 as we do begin rolling out our network we do work with  
22 the liaison.

23 We had a meeting with them a few months back  
24 to make sure all of this work is communicated when we

1       begin in earnest. I assure you that we will be reaching  
2       out to you. Like I said to a couple of other colleagues  
3       of mine here, we want to make sure we reach out to you  
4       personally.

5                   MR. BREWER: My concern is the community.  
6       I take a stake in where I live and the neighborhoods  
7       around it. These are the people I talk to on a daily  
8       basis. I do a lot of political and civic engagement  
9       throughout the community and throughout the state,  
10      statewide and City-wide.

11                  I talk to a lot of people. And that's part of  
12      what I do. One of the things folks are talking about  
13      this and it got sprung on them. I'm all for technology.  
14      I love it. It's a wonderful opportunity to have someone  
15      else have an opportunity instead of just Comcast.

16                  I applaud Verizon for stepping up to the  
17      plate. I want to note that there will be a series of  
18      these meetings going forth to put the community at ease.  
19      Do you want to talk to the community? Will there be any  
20      of that?

21                  MR. BOWMAN: As I stated, we will work  
22      with Neighborhood Services and make sure that we do come  
23      out to the community. We will definitely talk to you --

24                  MR. BREWER: I'll definitely call you.

1       Thank you very much. Thank you for coming out. Let's  
2       go Verizon.

3                   MR. HODGE: Thank you for the comments. I  
4       would also add that the City will have a role to play  
5       here. As part of the larger set of agreements that the  
6       City struck with Verizon, we negotiated a revised  
7       process for doing permit review and approval realizing  
8       that Verizon was going to be doing a large volume of  
9       work within the City as part of their network  
10      transformation of the project.

11                   We agreed to a permitting process that would  
12      allow the City to work in bulk with some of the permit  
13      applications that we anticipate to receive from Verizon.

14                   That's both to help expedite the process of  
15      the network being built and our own internal review, and  
16      it also serves as way for us to help make sure we are  
17      looking holistically at the impacts that any planned  
18      work has on neighborhoods and communities so that we can  
19      minimize any negative impact of the volume of work.

20                   Neighborhood Services is heavily involved in  
21      this project, and we will happily work with you and  
22      welcome your ideas for how we can best as the City of  
23      Boston make sure that we are reaching out to the people  
24      in the community who could be impacted by any of the

1 work that comes along with this project and make sure  
2 that we are communicating and also giving them a chance  
3 to give us feedback and reflect on what's happening in  
4 the neighborhoods.

5 Thank you for your comments. Next up is Kevin  
6 Wiants followed by Robyn Casper.

7 MR. WIANTS: Good evening. I'm really  
8 here wearing three hats. I'm a 35 year resident of  
9 Boston. I'm also executive director for the Roxbury  
10 Innovation Center here at the Bolling Building and also  
11 have been involved in several startups around the Boston  
12 area over those 35 years.

13 The extension of broadband to the City of  
14 Boston is very important to allow residents access the  
15 information and entertainment services and allow them to  
16 participate in today's new economy.

17 Small businesses and startups of all types  
18 need fast Internet access to run their basic services  
19 and as well as to develop new innovative services.

20 We see at our programs here at the Roxbury  
21 Innovation Center that there's a real thirst for  
22 knowledge and for interactive programing.

23 For example, during the summer, we have had  
24 over 100 students coming in multiple days a week to

1 attend classes and workshops as well as to use the  
2 computers provided by the Timothy Smith network and the  
3 Internet provided by Verizon services here in the  
4 building.

5 As a consumer, providing TV access across the  
6 Verizon broadband network will provide a long awaited  
7 competitor to the present provider. As a provider of  
8 telecom services in the past, I know that this service  
9 will allow Verizon to leverage their infrastructure and  
10 have more revenue generating services and share the cost  
11 across their infrastructure.

12 This will allow them to develop new services  
13 to help residences and businesses in the City of Boston.  
14 I also know there are several startups in Boston looking  
15 at the innovation opportunities between adding  
16 entertaining and information services.

17 They would not understand this environment  
18 without having access to more integrated services.  
19 Therefore, we are very much in support that Verizon also  
20 provide TV services across their broadband network.

21 MR. HODGE: Thank you for your comments.  
22 Next up we have Robyn Casper followed by Don Gillis.

23 MS. CASPER: Hi, good evening. My name is  
24 Robyn Casper. I'm here on behalf of Councilor Michael



1 Flaherty who couldn't be here tonight.

2 I have a quick question for you. We heard  
3 there have been a few issues in other cities such as  
4 Philadelphia and New York City where Verizon was not  
5 able to offer services equitably to all the  
6 neighborhoods.

7 So how can we make sure that Verizon will  
8 fulfill their commitments here in all of our  
9 neighborhoods and when do you expect to start expanding  
10 to neighborhoods such as Brighton and South Boston, East  
11 Boston, etcetera?

12 MR. HODGE: I'll let Verizon speak about  
13 future plans. What has been indicated in the response  
14 to the Issuing Authority Report, as was mentioned by the  
15 folks from Verizon earlier, is their initial service  
16 area for their cable TV license would be the Dudley  
17 Square neighborhood or Roxbury, West Roxbury and  
18 Dorchester.

19 They have suggested in their response to our  
20 report that they may seek to expand that service area in  
21 the future. And I know that the comments that they have  
22 made as part of the announcement of the larger project  
23 have been very much to suggest that they intend to  
24 expand the scope of their build throughout the entire

1 footprint of Boston.

2 As the Department of Innovation and Technology  
3 and our cable office, which is managing this licensing  
4 process, we are looking very closely at other cities  
5 that have gone through a similar licensing process with  
6 Verizon and other providers to understand where there  
7 have been challenges where the cities have felt like  
8 their expectations for the provider has not been met by  
9 Verizon or any other provider.

10 And we are working to craft a license that  
11 allows both clarity on what those expectations are to  
12 make sure that we and the provider both are on the same  
13 page about what we can expect them to do and that we  
14 have the tools that we need to both confirm that they  
15 have met whatever obligations they agreed to and that  
16 there are tools available in the event that those  
17 obligations are not met.

18 There are many details in the cable license  
19 around where and whether the provider has a specific  
20 obligation to offer service at a given location. All of  
21 those are things we expect to be initiated in the  
22 licensing process.

23 But we are certainly looking at the various  
24 examples that you mentioned and others to guide us

1 through that process.

2 MR. TRANE: In both New York and  
3 Philadelphia, the cable licenses there had language  
4 around equitable group appointment to ensure digital  
5 equity in those cities. Verizon met those commitments  
6 and both cities certified that.

7 MS. CASPER: Did you have any expected  
8 timeline?

9 MR. HODGE: Are you asking for a timeline  
10 for other neighborhoods?

11 MR. BOWMAN: It's fair to say, as Jascha  
12 said at our initial announcement in April, this is an  
13 extensive build across the City. We will be deploying  
14 fiber network across the City.

15 We had made initial comments it probably could  
16 take somewhere in the range of five to six years. Right  
17 now we are focused as outlined. It is our intention to  
18 expand this network across the City.

19 MR. HODGE: Thank you very much. Next up  
20 is Don Gillis followed by Toni Troop.

21 MR. GILLIS: Good evening. Thank you for  
22 the opportunity to make some brief comments. I want to  
23 first thank Mayor Walsh and Mr. Hodge and members of the  
24 administration for helping set the table for this

1 important conversation for Boston and Boston's future.

2 My name is Don Gillis. I'm here today on  
3 behalf of the Massachusetts Workforce Board Association.  
4 I'm also a Jamaica Plain resident. And I know that  
5 Jamaica Plain didn't make the first part of the list.

6 That aside, the Workforce Board Association is  
7 a statewide business led organization that represents  
8 the members of the Massachusetts' 16 regional workforce.  
9 You would know that as the Boston Private Industry  
10 Council.

11 And we work to establish jobs and work in the  
12 system of the Commonwealth that serves the residents and  
13 businesses in our state. Our members include employers,  
14 representatives of labor, higher education, business and  
15 industry, economic development and workforce  
16 organizations.

17 I'm here today principally because we know the  
18 work that Verizon has done. We heard Peter Bowman talk  
19 about what goes on in education in Boston and the role  
20 that Verizon plays in the Boston public schools, the  
21 amount of funds given to non-profits.

22 But that isn't something that just happens in  
23 Boston. It happens in the 16 regions throughout the  
24 Commonwealth where Verizon supports workforce

1 development and these activities and strategies to put  
2 people to work and get training and skills to increase  
3 their livelihoods.

4 More competition and choice for video Internet  
5 services will be great for residents, of course, and  
6 also a tremendous boost to economic development and job  
7 creation in Boston's business community.

8 The fiberoptic, state-of-the-art network will  
9 give business, research facilities and manufacturers and  
10 other public and private entities better, faster  
11 Internet service and another option for TV services.

12 This will be a great boom to small businesses,  
13 which is a major growth engine in our state and our  
14 country as they upgrade to fiber so they can depend on  
15 reliable service and can be larger firms.

16 In addition, this network will without  
17 question spur economic output and increase employment  
18 opportunities for careers and job seats. One of the  
19 things we believe will be very important will be for new  
20 jobs created as part of this project.

21 We heard from the IBW that authority be given  
22 to Boston area residents and that training in  
23 partnership with the mayor's Office of Workforce  
24 Development in Boston be put in place.

1           That Boston residents will access training and  
2           the opportunities and the new jobs particularly created  
3           by this level of investment. Business and consumers  
4           alike will benefit from competitive markets through  
5           innovative service offerings, expanded access and fair  
6           pricing.

7           The City of Boston, we urge them to move  
8           forward quickly as soon as possible to approve Verizon's  
9           license and putting in the conditions and requirements  
10          that will benefit all residents of Boston's  
11          neighborhoods so that Boston can join the other 113  
12          cities and towns in Massachusetts that currently have  
13          FiOS.

14          And we can also do something else that the  
15          gentleman said, we can take off the dishes off the front  
16          of the houses. I think everyone would love that a lot  
17          and it would do that as well. Thank you very much for  
18          the opportunity to make comments.

19                 MR. HODGE: Next up we have Toni Troop  
20          followed by Tim Lynch.

21                 MS. TROOP: Good evening. Thanks for  
22          having us here this evening. I live in Jamaica Plain.  
23          I've been there for about 14 years I guess at this  
24          point. I can't speak to the technology frankly.

1           I can't even fathom how visual and data and  
2           all this travels over light. It's mind boggling. I'm  
3           just glad that when I turn on my computer or TV and I  
4           call my mother in Atlanta that it works.

5           But what I can speak to is how much I'm  
6           looking forward to have choices. I have really two  
7           stories to tell. One is that my partner has the  
8           patience of a saint when it comes to negotiating with  
9           different services for different fees and packages. And  
10          I don't.

11          You could also say she is a dog with a bone.  
12          It's like, no, I'm going to get the best here and this  
13          doesn't work. And right now she is frustrated because  
14          there's no one to compete with.

15          She wants that opportunity but not just for  
16          her but also for our neighbors. When new people move  
17          into our neighborhood, "What do you use?" Well, there's  
18          only one choice. It would be nice for us to have that  
19          competition.

20          We have also done some community service with  
21          elderly folks in the community. Their choices are very  
22          limited. They are on a fixed income. The prices and  
23          packages that they are offered are astronomical compared  
24          to what their income is. We need to be thinking about

1       how we provide options for people that match their  
2       economic reality.

3               We are delighted to see the Community  
4       Workforce Development. It's so important. To follow up  
5       on the gentleman who spoke, generally yes, we need the  
6       workforce development.

7               But I think we particularly need to be paying  
8       attention to traditionally underserved communities, make  
9       sure that communities of color and women continue to  
10      have opportunities for really well paid jobs and have a  
11      trajectory for their future.

12              I would be remiss if I also didn't just  
13      recognize the tremendous work that Verizon has done as a  
14      community partner as have others have around the state.  
15      Time and again we have seen them stepping up for issues  
16      and investing in the community.

17              We appreciate them investing where their work  
18      is but we also recognize them having to invest in the  
19      community as a whole. Thank you for the opportunity.

20              MR. HODGE: Thank you for your comments.  
21      Next up we have Tim Lynch followed by Milton Irving. We  
22      are getting close to the end of our list. If there's  
23      anybody else who wishes to speak that has not signed up,  
24      please go to the desk and sign up.



1                   MR. LYNCH: Good evening. I'm Tim Lynch.  
2 I'm here today because I'm a long-term member of the  
3 Massachusetts LGBTQ Bar Association. Also by way of  
4 background, I'm a personal injury lawyer in downtown  
5 Boston.

6                   I'm also president of the Board of Boston  
7 CASA, which recruits, trains and supervises volunteers  
8 who go into the court system and represents the rights  
9 of abused and neglected children in the court system.

10                  I'm here to speak in favor and in support of  
11 BNN. BNN is a wonderful professional organization that  
12 provides the Massachusetts LGBTQ Bar Association with  
13 the opportunity to have a show called Legal Minds.  
14 Legal Minds has been on air longer than I've been a  
15 host. I've been a host since 2002.

16                  Over that period of time, BNN has provided the  
17 Massachusetts LGBTQ Bar Association basically two  
18 things. It's a live call-in show. And we've been able  
19 to on this show explain to the general public all the  
20 legal issues that affect the LGBTQ community.

21                  Since 2002, the issues regarding marriage,  
22 comparison between marriage and civil union, what you do  
23 when you're married in Massachusetts and you go to a  
24 state that doesn't recognize your marriage, all the

1       implications of the marriage choice including up to  
2       today's legal issues being transgender.

3               If you were transgender in Massachusetts up to  
4       a year ago, you could not be discriminated if you were  
5       hired by a restaurant. You could not be discriminated  
6       for employment at that restaurant. However, if you were  
7       to eat a meal there did the have the right to  
8       discriminate against you for being transgender.

9               There's a bill on Beacon Hill regarding that  
10       issue, and the show allowed us the opportunity to  
11       explain these legal issues and many other legal issues  
12       as they affect the LGBTQ community.

13              The show also allowed us to focus on other  
14       issues, issues ignored in general by the mainstream  
15       media. Specifically anybody who worked in downtown  
16       Boston a few years ago, when you see homeless people  
17       huddled in in the entranceways of various stores, you  
18       noticed that they changed.

19              All of a sudden, you saw kids, 12, 13,  
20       14-year-old kids huddled in trying to keep warm in the  
21       winter. So the show allowed us the opportunity to  
22       interview various people.

23              There was an explosion in Massachusetts and  
24       nationwide. 40 percent of all homeless youth, 40

1       percent are LGBTQ. And the show allowed us the  
2       opportunity to explore these issues and explain to the  
3       general public exactly what was going on, what was being  
4       done to address these issues.

5               So on behalf of the Massachusetts LGBTQ Bar  
6       Association, I'm here today to say please keep BNN.  
7       They are wonderful. They provide an outlet, a needed  
8       outlet to this community so we can explain issues that  
9       affect our community to the general public and go into  
10      issues that are being ignored by the general media.  
11      Thank you.

12             MR. HODGE: Thank you for your comments  
13      and for the work you do to support the LGBTQ community  
14      here in Boston. I appreciate it. Milton Irving  
15      followed by Walter Magnus.

16             MR. IRVING: Good evening. I want to  
17      thank the City and Verizon for taking the opportunity to  
18      create this platform for us.

19             My name is Milton Irving. I'm the executive  
20      director of the Timothy Smith network and also a proud  
21      board member of Madison Park Development Corp. I'm the  
22      proud funder of the Boston Neighborhood Network, the  
23      Roxbury Innovation Center as well as 20 other local  
24      organizations.

1           We provide technology, equipment services,  
2           professional development and information and  
3           opportunities to them. What I would like to talk about  
4           is creating access points and making sure that we had a  
5           gentleman to speak from Northeastern University and  
6           someone speak about the local business community to make  
7           sure that Verizon is truly dedicated to providing  
8           information that is equitable across all access points.

9           That's truly important for our community.  
10          What does fiber mean for the local business owner across  
11          the street from the Bolling Building, what does it mean  
12          for the low-income residents of this City?

13          My hope is that Verizon will be dedicated to  
14          creating sustainable access points to all people across  
15          this City. Because if we do not, we will have dug up  
16          the streets and have wires in people's houses and built  
17          fires to access points to nowhere.

18          And that is something we can ill afford to do  
19          in the City that is transforming, that is building, that  
20          is growing. And I'm a proud Bostonian resident, and I  
21          want to make sure that Verizon is committed to that  
22          effort to access points, to the low-income communities,  
23          the local startups, businesses, and to everyone who will  
24          have access to be able to provide stable information,

1       quality information access points and the like for  
2       themselves and their families.

3                   MR. HODGE: Thank you very much. Walter  
4       Higgins.

5                   MR. HIGGINS: I'm Walter Higgins, resident  
6       of Jamaica Plain. It looks like hell has frozen over.  
7       I never thought I'd see the day when Verizon finally  
8       comes to the City of Boston.

9                   I would like to mention what are the plans for  
10      the FiOS build out dealing with 5G? How is that  
11      factored into the deployment of FiOS across Boston?

12                  Also, I would like to see FiOS be accessible  
13      to all the City and not be cherry picking certain areas.  
14      I read over several years that deployment has to be  
15      completed -- you know, places like Baltimore where  
16      people have been waiting for FiOS for a long time.

17                  They ask for Verizon come in and they never  
18      did it. I'm surprised ten years later that FiOS has  
19      decided to come to the City of Boston. And I hope it's  
20      done right. Other cities right now are still waiting  
21      and still waiting for development to be completed.

22                  MR. FITZPATRICK: The City would never  
23      allow a situation like that to occur. Verizon has  
24      committed to be subject to negotiation of the license

1       about the product of some discussion with the City about  
2       where is the appropriate place to start.

3               And it is the hope, as Verizon has expressed,  
4       that if the license is granted, they will go beyond the  
5       service center. And the City will have a voice in that  
6       discussion about where it stands and how it expands.

7               We would never allow a situation where a  
8       provider just came in and picked certain types of  
9       neighborhoods because of their economic makeup.

10              It's the City's vision that Verizon will bring  
11       FiOS to the entire City, if that's possible and if that  
12       can be done and on an equitable basis, and also meets  
13       their business needs.

14              MR. HAYNES: Will that be done using  
15       traditional fiber to home or combination of traditional  
16       fiber and wireless?

17              MR. FITZGERALD: Verizon can speak to that  
18       better than I can. This is a technology that is  
19       changing very quickly. At the moment, it's cable  
20       delivered by FiOS.

21              MR. BOWMAN: Verizon in its submission to  
22       the City and Issuing Authority Report indicated that it  
23       intends to use DFTTP or FiOS network in the same way it  
24       has in any other franchise.

1           Separate and distinct from that, Verizon  
2           recently reached an agreement for a wireless license  
3           with the City of Boston. It's intending to add  
4           facilities through that license for the near term and  
5           the long term. What that technology may be we're not  
6           sure.

7                       MR. HODGE: Thank you for the comments.  
8           Two things from the City's perspective. We hope this  
9           will be a deal that helps to close gaps that exist in  
10          the City today, not exacerbate them.

11                      So when we look at the communities that are  
12          under connected or under served, it is our goal in the  
13          series of agreements with Verizon to help bring more  
14          market competition, more options and more availability  
15          of services to more places, with special attention being  
16          paid to those that do not have those options or the  
17          choices they need today.

18                      As it pertains to the cable license  
19          specifically and the technologies that deliver it, I  
20          think, as Paul alluded to, today we are contemplating a  
21          traditional fiber built cable license based around the  
22          traditional fiber build, one that involves fiber  
23          connections directly to the premises.

24                      As it's been noted, technology is evolving and

1       certainly the City now and in the future remains open to  
2       changes in the technology landscape. But certainly any  
3       license that we would grant given that technology  
4       landscape today will be based on a facilities fiber  
5       based technology that is it prudent to be able to  
6       deliver the kind of service that's being contemplated  
7       here.

8               So there will be an opportunity for us to look  
9       at the details of that as we go through the negotiation.  
10      Do you have a follow-up?

11               MS. VIDALIS: I want to ask how  
12      neighborhoods were chosen. You had mentioned that based  
13      on business plan whether or not and how long it will  
14      take before it goes City wide.

15               Before they submitted an application, wouldn't  
16      that be something and before the application gets  
17      approved, wouldn't that be something that should have  
18      already been looked upon as smart business planning on  
19      Verizon's part?

20               Two questions: How are the neighborhoods  
21      chosen and why not Roxbury and Hyde Park or East Boston  
22      and Brighton, and what has Verizon done in terms of  
23      proper business planning to ensure that it can be City  
24      wide or do they know and are not telling us?



1                   MR. HODGE: I'll let Verizon speak to  
2                   their business plans. From the City's perspective about  
3                   neighborhoods, Tom alluded to this but it is important  
4                   for us that any build in any cable license that it not  
5                   be cherry picking or it not be simply selecting a few  
6                   neighborhoods that are perhaps the most profitable  
7                   neighborhoods and leaving other parts of the City  
8                   behind.

9                   We also recognize this needs to start  
10                  somewhere. And so we engaged in conversations with  
11                  Verizon to both understand their business imperatives,  
12                  and they can speak to those in some detail, as well as  
13                  our desire to see any build -- at any point in time if  
14                  you were to look at the map of where service is being  
15                  provided reflect a broad and equitable cross-section of  
16                  the City of Boston.

17                 So the neighborhoods that were proposed in the  
18                 initial service area met that need of the City to see a  
19                 broad and equitable view while also being aligned with  
20                 Verizon's business plan.

21                 MR. BOWMAN: I think what we have done  
22                 here as I stated earlier when we announced this in  
23                 April, we announced we were going to roll out our fiber  
24                 network across the City and we began in some of the most

1       diverse parts of the City.

2               This is an extensive build, like I said  
3       earlier, that could take five to six years to build out  
4       and deploy this network.

5               To your comments and the gentlemen before you,  
6       this is an infrastructure that will allow not only video  
7       and TV and Internet, the traditional services, but also  
8       will go beyond that and will help fuel wireless  
9       expansion in the City, will help fuel business in the  
10      City both large and small.

11              Right here in the Roxbury Innovation District,  
12      we think it's very important for us to start here so we  
13      can help fuel economic development within the City and  
14      across the City.

15              So we in partnership with the City are very  
16      proud of the beginning of this project and really are  
17      committed to deploying this across the City.

18              MR. HODGE: Thank you very much. Next up  
19      Ray Butler followed by Kelly Chunn.

20              MR. BUTLER: Good evening. My name is Ray  
21      Butler. I'm a long-time resident in the City of Boston  
22      in the Neponset area of Dorchester.

23              I have also owned a business in Savin Hill for  
24      over 20 years. And I just echo the previous two

1 speakers. My concern was would the platform be  
2 available to both my neighborhood as a resident and also  
3 my business in the whole of Dorchester. That was my  
4 concern.

5 I wanted to make sure it wasn't just cherry  
6 picking to specific areas, that it would be available to  
7 the whole City.

8 MR. HODGE: The City will in the  
9 negotiation process be working to finalize the specific  
10 boundaries of the initial service area. Along with that  
11 will be obligations that come from the license agreement  
12 and from Massachusetts cable law for the build out of  
13 that service area.

14 So we will work to negotiate a license that  
15 ensures that within whatever the agreed service area is  
16 in any expanded footprint that service is made available  
17 to as many residents and businesses as is possible.

18 Understanding, however, that in all of the  
19 licenses granted, Comcast and the agreement we have with  
20 RCN that allows them to provide service, there are  
21 certain exceptions that are typically negotiated into  
22 any cable license that identifies circumstances in which  
23 a provider may not be obligated to offer service within  
24 that service area.

1           There are a variety of issues, and we will  
2           still working through the list. But fundamentally the  
3           goal is to give universal service and recognizing there  
4           may be technical or legal or other obstacles that exist  
5           under very specific, particularly the enumerated  
6           circumstances in which universal service may not be  
7           achieved.

8           Our goal as the City is to minimize the number  
9           of people in that service area that may not be able to  
10          get service. Thank you very much.

11           MS. CHUNN: Good evening. I'm Kelly  
12          Chunn. I'm a resident of Roxbury and I have a public  
13          relations and marketing business based in the Fort  
14          Hill/Highland Park section of Roxbury.

15           I come in support of BNN which I've served as  
16          a consultant and also as a producer of some of their  
17          programing, particularly as it relates to arts, cultural  
18          and education programing as well as special events and  
19          civic engagement across the community.

20           I have also come to encourage you to extend  
21          your community partnership. There was some mention made  
22          of digital equity. We are now in the middle of forming  
23          the Roxbury Cultural District which you may be aware of.

24           Dudley would be an integral part of the

1 district as would John Elliot Square. So as you  
2 continue to engage in community benefits and community  
3 partnership, put that in the mix as well. We expect it  
4 to be officially designated within the coming year by  
5 the Mass. Cultural Council. So continuing to support  
6 BNN and being aware of the Roxbury Cultural district on  
7 the horizon. Thank you.

8 MR. HODGE: Thank you for your comments  
9 and the great work in support of the culture of this  
10 neighborhood. Next up we have Bill Kennedy followed by  
11 Ashley Lewis.

12 MR. KENNEDY: Good evening. Thank you for  
13 this opportunity. My name is Bill Kennedy, here with my  
14 wife Annmarie. We reside at 1245 Adams Street in the  
15 Lower Mills section of Dorchester.

16 I'm a lawyer in Boston. My wife is a business  
17 teacher at the high school level. She certainly sees  
18 from her students the importance of technology and the  
19 importance of expanding opportunities as you heard from  
20 Don Gillis, the Boston PIC and others in exposing  
21 students to technology and innovation.

22 In my role as an attorney, I do perform  
23 legislative counsel work for Verizon. In that capacity,  
24 I've seen firsthand the importance that competition has

1 as a consumer and user of the service, on price, on  
2 quality, on programing and on response to any questions  
3 or complaints.

4 I see how that is so important when you have  
5 choice between what company you will use for your  
6 television, phone or computer service. By competition,  
7 that choice itself makes the companies perform better.

8 As a consumer, if I have a choice, I can walk.  
9 I can go to a competitor if I'm not satisfied with the  
10 company.

11 Growing up all my life outside of Fields  
12 Corner in the shadow of what we call the phone company  
13 building. The phone company, now Verizon, has always  
14 been a great participant in the civic, philanthropic and  
15 business life of the City.

16 And they continue to do that today by creating  
17 jobs, by other businesses that spin-off from Verizon's  
18 investment, and by its philanthropic charitable  
19 contributions, whether it's to the PIC, whether to the  
20 innovation district or health care.

21 They are a great citizen of the City and I  
22 believe that will continue. I support this network and  
23 thank you for the opportunity.

24 MR. HODGE: Thank you.

1 MS. LEWIS: Good evening. My name is  
2 Ashley Lewis. I also came to speak on behalf of the  
3 Boston Neighborhood Network, also known as BNN. Once a  
4 long, long time ago when I was a teen, the summer was  
5 approaching and I picked up a newspaper in the hallway  
6 of my high school not two blocks down the street, and I  
7 picked up a newspaper that said summer opportunities  
8 furnished by the City.

9 And in it I found the Boston Neighborhood  
10 Network. And that summer I worked there and actually I  
11 got every student monetary compensation for our work  
12 there through PIC. And almost every summer since then I  
13 have worked at BNN.

14 Today I stand as an internship coordinator and  
15 video technician. I also have a job at the New England  
16 Sports Network. I've gone to regional at NESN and  
17 hopefully one day to international, national and then  
18 international.

19 So as far as my information and knowledge has  
20 led me, fiberoptics don't technically fall under the  
21 label cable which now supports BNN and its programs and  
22 its ability to continue to grow with technology to HD  
23 and maybe one day to 4K.

24 I want to implore Verizon to in whatever

1 capacity support BNN in the future. Thank you.

2 MR. HODGE: Thank you very much for  
3 sharing your story and experiences with us.

4 We have reached the end of the list of people  
5 to speak. I think we will conclude this. I want to say  
6 thank you to the City staff who helped to put this  
7 together, to the stenographer and folks from Verizon for  
8 participating here today.

9 And most importantly, thank you to all of you  
10 for coming and sharing your thoughts and input with us.  
11 This is a critically important part of our learning as  
12 we go into the license negotiation process.

13 Thank you all very much. With that, we  
14 conclude. If you have any additional comments you would  
15 like to share, send to [boston.gov/verizon](mailto:boston.gov/verizon). We will send  
16 you a comments form where you can submit them.

17 This meeting and everything that's part of the  
18 record will be made available on line there as well.

19 Thank you.  
20  
21  
22  
23  
24



## C E R T I F I C A T E

COMMONWEALTH OF MASSACHUSETTS  
PLYMOUTH, SS.

I, Patricia M. Haynes, a Notary Public in and  
for the Commonwealth of Massachusetts, do hereby  
certify:

That the testimony hereinbefore set forth is a  
true and accurate record of my stenotype notes taken in  
the foregoing matter, to the best of my knowledge, skill  
and ability.

IN WITNESS WHEREOF, I have hereunto set my  
hand and Notarial Seal this       day of August 2016.

Patricia M. Haynes, CSR

Notary Public

My commission expires June 30, 2017

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